Application No.: 09/693,512 Filing Date: October 20, 2000

## AMENDMENTS TO THE CLAIMS

## 1-13. (Canceled)

14. (Currently Amended) A method of providing services to users, the method performed at a network system configured to provide the users with access to the internet, the network system in communication with a billing and content server and with a hotel property management system, the method comprising:

providing a subscriber computer with access to at least one network via the network system;

adapting, at the network system, to the subscriber computer to facilitate communications between the subscriber computer and the at least one network;

receiving an XML command at the network system from the billing and content server;

parsing the XML command to determine a type of operation requested by the billing and content server and to determine a user associated with the XML command:

eemmunicating with transmitting data in a call accounting record format to the hotel property management system to the data in the call accounting record format configured to authorize and bill an account associated with the user in accordance with data in the XML command:

receiving an authorization result from the hotel property management system; and

transmitting an XML response from the network system to the billing and content server, the XML response comprising a confirmation identifier based on the authorization result.

## 15-18. (Canceled)

(Previously Presented) The method of Claim 14, wherein communicating
with the hotel property management system comprises transmitting a second
XML command to the hotel property management system.

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20. (Currently Amended) A computing system configured to manage services provided to users, the system comprising:

one or more communications links configured to communicate with a billing and content server and with a hotel property management system;

a subscriber interface configured to provide a subscriber computer with access to at least one network and to adapt to the subscriber computer to facilitate communications between the subscriber computer and the at least one network; and

an XML processing module, executed on at least one processor, and configured to perform a method comprising:

receiving an XML command from the billing and content server;

parsing the XML command to determine a type of operation requested by the billing and content server and to determine a user associated with the XML command;

communicating with transmitting data, in a format specific to the hotel property management system, to the hotel property management system to authorize and bill an account associated with the user in accordance with data in the XML command;

receiving an authorization result from the hotel property management system; and

transmitting an XML response to the billing and content server, the XML response comprising a confirmation identifier based on the authorization result.

- 21. (Previously Presented) The computing system of Claim 20, wherein communicating with the hotel property management system comprises transmitting a second XML command to the hotel property management system.
- (Previously Presented) The computing system of Claim 20, wherein the XML command includes data representing a payment amount and a room number.
- 23. (New) The computing system of Claim 20, wherein the format specific to the hotel property system is a call accounting record format.